



Homeless Services Review for Fiscal Year 2023



Fire Department

54,349 Total calls for service
4,143 Homeless related calls
845 Calls related to substance abuse
413 Calls related to mental health
7.6% of calls are related to homeless concerns



Police Department

250,711 Total calls for service
7,122 Homeless related calls
2.8% of calls are related to homeless concerns

*Limited data based on new software



Homeless Outreach Team

2,794 Connections made with individuals through outreach
56 Notices to Appear (NTAs)
59 Reunifications



Customer Service Inquiries

267 Total inquiries logged into the system from phone calls and City Commission Office emails

Homeless Initiatives



Community Court

- **1,255** visits between NTAs and Walk-ins
- NTAs makeup **2%** of all visits
- Only **39%** of those cited appear before court
- **1 in 3** individuals has been in community court before



Housing Navigation Program

- First year achieved a **65%** housing success rate within a group of **43** chronically homeless individuals



Community Education & Support

- Presented before **30** neighborhood and business meetings

For more details on these homeless initiatives scan the code or visit: ftlcity.info/homeless-initiatives





Coffee and Conversation by the Numbers

Since August 1, 2023, Coffee and Conversation events take place twice a month at the Imperial Point, Galt Ocean and Main libraries. We engage participants experiencing homelessness in life-changing peer-to-peer conversations. Personal, private follow-up consultations are conducted at Fellowship RCO locations to connect each individual to appropriate service providers.



226 Individuals engaged



115 Bus passes provided



45 Fellowship RCO visits



Major Impact

- 8** Transitioned to Fellowship Living Respite
- 6** Transitioned to other Recovery Services and Mental Health Services
- 12** Guided to Medical Services



Other Essential Services Provided

- 7** Birth Certificate
- 16** Government ID
- 9** Guidance to job training
- 37** Food stamp
- 204** Placed on shelter/housing wait list

*Data reflects Aug 1, 2023 to July 7, 2024.





How Can You Help?

Get informed!

Attend:

- A monthly **Continuum of Care** meeting at the Broward County Governmental Center on the fourth Wednesday at 10:00 a.m.
- A weekly **Community Court** session at 18 NW 1 Ave, Fort Lauderdale, every Wednesday from 9:00 a.m. – 12:00 p.m.
- A monthly Homeless Advisory Committee meeting every second Thursday at 1:00 p.m. at 101 NE 3 Ave, Fort Lauderdale, 11th floor conference room.

Get involved!

Volunteer:

Many non-profits tirelessly serve the homeless community. They are looking for volunteers to prepare and serve meals, organize food pantries, build hygiene bags, distribute mail, provide eyeglasses, and serve at special events. If you are willing to share your time and talent, find an organization that best suits your needs.

Support:

There are many worthwhile non-profit organizations that deserve your support. A gift of any size makes a difference as we work together to address homelessness in Broward County. Please research and donate to the one that aligns best with your interests.

Donate:

Please join us for our monthly collection drives. Your generous donations will either go to fill resource rooms in Fort Lauderdale elementary schools or an organization that directly serves our population.

- **September** – Shoe and Undergarment Drive
- **October** - Blanket and Flashlight
- **November** – “Clean Out Your Hurricane Supplies”
- **December** – Toys
- **January** - Hygiene Products
- **February** – Backpack and School Supply Drive
- **March** – Household items
- **April** – Children’s Book Collection
- **May** – Christmas in July - Toys
- **June** – Children’s Book Collection

Concerns? Go to [FixIt FTL](#)

To learn more about these programs, contact Chief Service Officer Jorg Hruschka at Jhruschka@fortlauderdale.gov