



CITY OF
FORT LAUDERDALE

SMART WATER METER PROGRAM

Agenda

- What is the Smart Water Meter Program?
- How do Smart Water Meters work?
- Key Benefits
- Current Status
- FAQ
- Stay Connected

What is the Smart Water Meter Program?

The City of Fort Lauderdale is rolling out a **Smart Water Meter Program** to upgrade approximately **65,000** water meters, enabling automatic reading, improved water efficiency, and proactive leak detection.

The **first phase** will begin **in 2025** and includes **replacing meters** according to our billing cycle schedule, organized by neighborhood clusters.

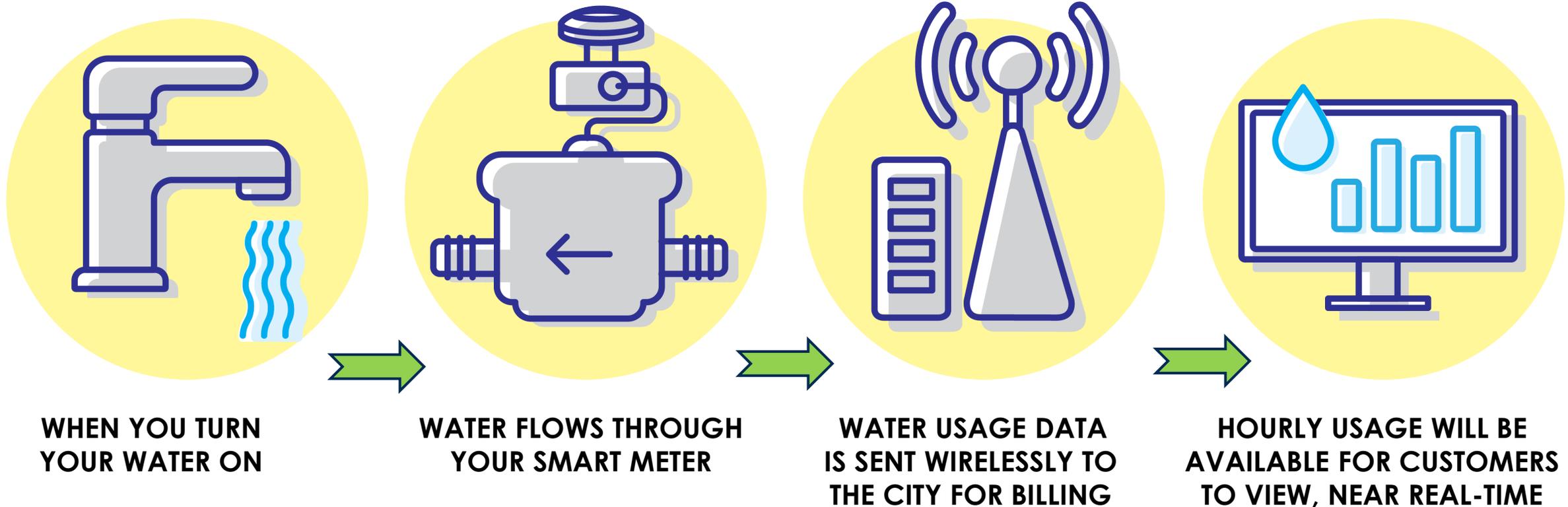
Customers will be able to **view their hourly usage** at a future date to help them better understand and manage their water consumption.

The City is committed to **keeping customers informed** throughout every step of this process to ensure a smooth transition to the new system.



How do Smart Water Meters work?

Smart water meters track water usage hourly, allowing the City to remotely read meters and provide customers with near real-time information about their water consumption.



Key Benefits

These are the key benefits you can expect from the Smart Water Meter Program:



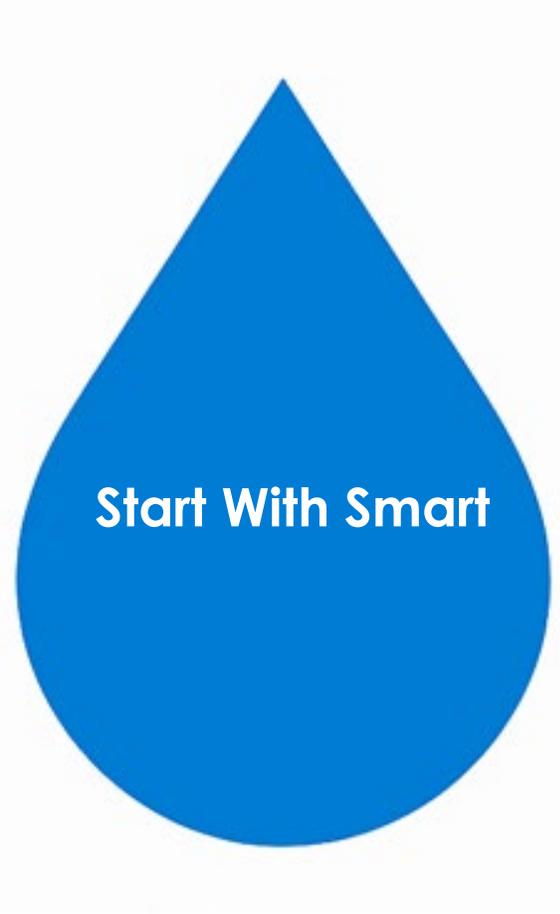
Remote Reading

Fewer service vehicles on the road and fewer property visits to get timely water usage information.



Improved Water Management

Near real-time hourly usage insights enable better understanding of consumption and smarter conservation decisions



Reading Accuracy

Updated technology provides hourly usage measurements for more accurate billing



Timely Leak Alerts

Early identification and notification helps spot and address leaks quickly to avoid damage and waste

FAQ Examples

Here are some questions customers may have about the **Smart Water Meter Program**, with answers. Please visit SpotlightFTL.com for more (link on final slide).

General Information

What is the Smart Water Meter Program?

The City of Fort Lauderdale is upgrading all water meters to smart meters. These devices automatically track your water usage multiple times daily, allowing the City to remotely read the meter and provide you with up-to-date information about your water consumption.

Benefits & Features

How can I save money using smart metering?

Smart meters track your water usage in near real-time, helping you detect leaks early. Additionally, you can set up personalized alerts for high water usage and adjust consumption habits accordingly.

Installation Process

Will I be notified before installation?

Yes, the City will send communications a few weeks before your scheduled installation. The installer will also knock on each customer's door prior to installation with post-notification.

What's Next?

Neighbors will receive notification that their Smart Meter is coming. The installation process should be minimally disruptive.

NEW SMART WATER METERS ARE COMING SOON!

Water meter upgrades will begin in your neighborhood in the coming weeks.

The City of Fort Lauderdale is upgrading water meters citywide to new smart meters that improve accuracy, reliability, and service. These advanced meters provide near real-time data to help detect leaks faster and ensure better customer service.

What This Means for You:

- Faster leak detection
- More accurate billing
- Better customer service

The City provides more detailed updates on the dedicated Smart Water Meters project page. Scan the QR code or visit: <https://bit.ly/smartmetersftl>



For more information, please contact the dedicated project line at (954) 745-0567, extension 308, or email SmartMetersFTL@brizaga.com.



Smart meters mean better service and a more sustainable future for Fort Lauderdale!

Pre-installation Postcard



New Meter Installation



New Smart Water Meter

STAYING CONNECTED

There are several ways to get program updates and answers to any questions about the Smart Water Meter program!

Visit SpotlightFTL.COM



Follow the City of Fort Lauderdale on social media:

FTLcity.info/connect



Call us on the Smart Water Meter Hotline:

954-745-0567, Extension 308

Send us an Email:

SmartMetersFTL@brizaga.com

THANK YOU!